

Three Ways House Access Statement

Prior to Arrival

This information is designed to be as helpful as possible, however, if there is something we have omitted please let us know. It would be very helpful for us to know if you have any specific requirements which need to be discussed prior to your arrival, please contact us on 01386 438429 or through email-reception@puddingclub.com. The website has in depth information about the hotel and surrounding area and you will find a map and directions on the Find Us page. Should you require a Taxi to the hotel from Moreton in Marsh station (20 minutes) or Honeybourne station (10 minutes) we would be happy to book one for you on request.

Arrival and Parking

Three Ways House is located on the B4632 between Stratford upon Avon and Chipping Campden.

On arrival you will find a designated disabled parking space in the car park to the side of the hotel, approximately 50 metres away from the front entrance. It is also permissible to park on the road outside the front of the hotel.

Main Entrance and Reception

Access to the hotel is via a short flight of 4 wide steps, it has a handrail to the left hand side. The front door pushes inwards by pushing the lever handle down. The front hall floor has a polished wooden floor and there are two wing back chairs to the right as you come through the door. The front hall is lit by a chandelier and wall lights.

There are 2 sloped accesses, one to the side of the hotel and one at the rear by the lift, this access is carpeted. The width of this doorway is 64cms.

On arrival and departure our staff will be happy to help with your luggage.

The reception desk is on a high level, we will happily check you in at a lower level desk.

We have a magnifying sheet, a pen grip and a clipboard to help at check in.

A member of staff will show you to your room and show you where the restaurant, bar, guest Lounge etc. are.

Public Areas

The public areas of the hotel on the ground floor are all on one level, the restaurant, Randall's Bar-Brassiere, toilets, Lounge and Terrace Suite all lead from the front hall. The floors are a mixture of wood, tiles and carpet.

There are no doors between reception, the restaurant or bar area.

The disabled toilet is on the ground floor close to the bar, restaurant and reception.

The corridors are well lit and carpeted with fire doors which push/pull.

The garden is accessed through the side entrance/exit via slopes, it's laid out mostly to level lawn and some gravel. There are tables and chairs with sun umbrellas.

Restaurant and Randall's Bar

Our Restaurant and Randall's Bar Brasserie are both spacious enough to accommodate wheelchairs, chairs can be easily moved around to accommodate wheelchair users.

We offer full waiter service; staff will offer assistance for the Buffet service at breakfast in the restaurant and Conference lunches.

We are happy to discuss and talk through the menu taking as much time as you need. We can provide large print menus by arrangement.

Our Chefs are able to cater for most special diets, please let us know prior to your arrival to allow them to purchase any special foods.

Bedrooms

We have 48 bedrooms on 3 floors, the rooms vary in size, some have double beds, others have king size beds which can also be twin bedded. All are en-suite with shower or bath and shower. Bedrooms are carpeted with tiled bathroom floors.

We have 14 ground floor rooms, some of these have doors leading onto small private gravelled and paved gardens with a table and two easy chairs.

Room One has a wider access into the bathroom with a sliding door, a grab rail on the left hand side of the toilet and a wheel-under sink, there is a door onto the garden from this room.

We have one double/twin bedded room and one single room on the ground floor with walk in shower, there is a small lip into the shower tray.

All rooms are well lit, have central, wall and bedside lights with a main light switch by the bed head.

Non allergenic bedding can be provided on request.

All bathrooms are well lit with ceiling lights and over basin lights.

In most cases there is level access from the bedroom to the bathroom.

First and Second floors

We have a lift with audible announcements and tactile buttons to the first and second floor, there are one or two steps along some parts of the corridors.

There are 3 rooms on the first and second floors with walk in showers.

Additional Information

Our fire alarm system operates with a loud, continuous warning and does not have flashing warning lights.

Please let our reception staff know prior to, or on arrival If it would be necessary for you to have assistance in the event of an emergency.

If you have a hearing impediment at the time of booking or at check-in please advise us.

Assistance dogs are welcome (as are any well behaved dogs), the ground floor rooms with private gardens are ideal for guests with dogs.

The hotel is non-smoking throughout; there is an area outside, next to the sloped entrance to the front hall for smokers to use.

We can supply names of equipment hire companies and Taxis with wheelchair access.

Walks on Wheels

The Cotswolds AONB provide details of Walks on Wheels, a selection of short routes for anyone on a mobility scooter, in a wheelchair, or pushing a child's buggy. The walks are available on our walking page or you can find them on www.cotswoldaonb.org.uk.

Hidcote Manor Garden (National Trust) is one of several local gardens we encourage guests to visit during their stay with us, they have an access page on their website - <http://www.nationaltrust.org.uk/hidcote/facilities-and-access/>